



# Delivery Technician Certification™ Program

**Presenter: Randy Schluter**

The **Delivery Technician Certification™ Program (DTCP)** is a national certification program for personnel responsible for medical equipment delivery, set up, and patient education. Here's a sample of what attendees get from the DTCP:

- Proper documentation of received education is imperative for the HME business personnel files in regards to Accreditation and CMS Standards. Attendees get this material with the DTCP.
- Accrediting organizations and CMS Quality/Industry Standards dictate that all personnel involved with the delivery of equipment and supplies, as well as patient education and care, understand the federal regulations governing the delivery of home healthcare. Certification is proof the staff has an excellent working knowledge of the proper delivery of home healthcare.
- A review of standard protocols and requirements for areas such as DOT/OSHA/ HIPAA/TSA regulations.
- Review and instruction on the best practices in home medical equipment setup and patient education.

*RANDY SCHLUTER HAS SPENT TWENTY YEARS WORKING IN THE HEALTHCARE INDUSTRY. HIS POSITIONS HAVE RANGED FROM OWNER/OPERATOR OF AN HME BUSINESS, TO VP FOR REIMBURSEMENT AND BUSINESS DEVELOPMENT FOR NAMES (NOW AAHOMECARE), AS WELL AS AN EDUCATOR/CONSULTANT FOR INDUSTRY STANDARDS/PRACTICES AND SALES REPRESENTATIVE PROGRAMS. RANDY IS THE PRESIDENT OF DTCP/REN TRAIN, A HEALTHCARE BUSINESS EDUCATION AND CONSULTING FIRM LOCATED NEAR DENVER, COLORADO.*

**WEDNESDAY, OCTOBER 6, 2010**

**10:30 A.M. - 5:00 P.M.**

*Sponsored by the Jersey Association of Medical  
Equipment Services*

**\$149 - JAMES Member - per person**

**\$199 - Non-member - per person**

This fee includes the cost for the full day program, manual, review,  
and testing.

Registration will be from 10:00 - 10:30. Program will begin promptly  
at 10:30 a.m.

The program can be combined with our annual conference rate for attendance at both  
events. Please see attendee registration for "Barriers to Boomers - How to Overcome  
and Prosper" by logging onto [www.jamesofnj.org](http://www.jamesofnj.org) and selecting "Events".



**JAMES**  
*Keeping Members Informed*

**JAMES**

**PO Box 38**

**Jackson, NJ 08527**

**Phone: 732-503-5665**

**Fax: 732-833-2029**

**E-mail: [info@jamesofnj.org](mailto:info@jamesofnj.org)**



# Delivery Technician Certification™ Program

**October 6, 2010**

Registration: 10:00 - 10:30, Program: 10:30 - 5:00

## Registration Information

## Payment Information

- JAMES Members, per person \$149.00
- Non-Member, per person \$199.00

Check    Visa    MasterCard    Amex

Cardholder Name: \_\_\_\_\_

**Fax completed registration to:**  
732-833-2029 or mail payment by **October 1, 2010** to:

Address: \_\_\_\_\_

City: \_\_\_\_\_

**JAMES**  
**PO Box 38**  
**Jackson, NJ 08527**

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Company  
Name: \_\_\_\_\_

Card Number: \_\_\_\_\_

Address: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

City: \_\_\_\_\_

Signature: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Ocean Place Resort & Spa**  
**One Ocean Boulevard**  
**Long Branch, New Jersey**

Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Attendee #1 \_\_\_\_\_

Attendee #2 \_\_\_\_\_

Attendee #3 \_\_\_\_\_

Attendee #4 \_\_\_\_\_



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