



## **MedFORCE Technologies Launches WorkFLOW - Business Process Management Software**

*New and Innovative WorkFLOW  
Improves productivity and Increases Efficiency*

**Chestnut Ridge, NY – July 21, 2009** – MedFORCE Technologies, Inc., a leader in paperless software solutions, today announced the release of WorkFLOW, its new, revolutionary business process management (BPM) software.

Many operational processes in business require multiple steps to complete. Often these steps include documents, faxes, and other communications as well as handoffs between employees and departments. For example, processing an order includes taking the order, entering the data, shipping the product. These three steps may include multiple tasks such as checking credit rating or eligibility, verifying inventory and if the item is not in stock, ordering the product etc.. WorkFLOW provides the tools to map the steps - monitor them and track the progress electronically in real time. WorkFLOW can be used in all departments (i.e. Operations, Human Resources, Finance, Development, etc.) to manage each department's unique processes. For example in Human Resources, WorkFLOW can be utilized to monitor employee appraisals and performance reviews at the targeted time.

"WorkFLOW has greatly improved how we manage and execute our business processes," said Tom Gloyer, owner of The Home Health Store and WorkFLOW user. "WorkFLOW is a simple-to-use solution that gives us a real-time view and control of the processes. I always know where an order is in the process and who is responsible for the current or next step and we never lose an order. This has resulted in better service to our customers, which gives us a significant competitive advantage." "The more I work with WorkFLOW the more I love it; the possibilities are endless with this program." said Casey Hite, VP at Areoflow, Inc. who has begun implementing, and has converted many of his business process to WorkFLOW.

WorkFLOW ensures that all processes are standardized and uniformly carried out, thereby eliminating the variations that can occur when multiple people in various departments and/or locations move a process through its life-cycle. This helps identify duplicate, unnecessary or inefficient steps, eliminate bottle necks, ensure timely completion of tasks and create best practices. WorkFLOW is proven to increase the efficiency, optimize resources and enhance the quality of the final output. Managers and employees can track in real-time the status of their workload. WorkFLOW ensures that time-sensitive processes never miss a deadline. Alerts, notifications, escalations and reoccurring processes guarantee that the system will keep the process on schedule. Predefined time triggers will escalate activities through management levels to guarantee that the process is completed. Productivity reports are a by-product of the solution providing valuable human resource and profitability data.

WorkFLOW is completely individualized for each business and very user-friendly. Customized fields and forms enable users to add and track additional data as well as ensure that any forms or documents needed within the process are completed and tracked. WorkFLOW can be integrated with most business applications.

“WorkFLOW provides owners and managers the opportunity to control their business in ways that are not possible without an automated tool. WorkFLOW will do for current business processes what the assembly line accomplished for the auto industry in the early 1900's” says Esther Apter, CEO of MedFORCE Technologies. “By using WorkFLOW tools to efficiently control their business processes, management can work **on** their business plans and expansion, not **in** their business worrying about and managing routine operations.”

E-mail [info@medforcetech.com](mailto:info@medforcetech.com) to schedule a WorkFLOW demo. Demonstrations of WorkFLOW will also be available during Medtrade, October 12-16, 2009. Visit MedFORCE technologies at booth (#2536).

**About MedFORCE Technologies, Inc.**

MedFORCE Technologies is a leader in providing paperless solutions to the healthcare community, collaborating with its sister Healthcare Management Solutions Inc., (HMS) a medical billing service company. HMS' innovative technology has made it an established name in the healthcare industry since 1993. MedFORCE was established in 2002 to provide paperless solutions that were first implemented at HMS. Their expansion into business process management solutions will further enhance their already stellar reputation. For more information, visit [www.medforcetech.com](http://www.medforcetech.com), e-mail [info@medforcetech.com](mailto:info@medforcetech.com), or call 866.237.1190

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